



Harrison Board of Education

DENTAL Carrier Transition

EFFECTIVE 9/1/2020

Effective September 1, 2020, the **District's Dental Carrier** will switch from Horizon Dental to **Delta Dental**.

Dental Benefits will continue to remain equal-to-better to the existing dental plan, however with Delta Dental, members will be provided a new annual maximum under Delta Dental effective September 1, 2020 through December 31, 2020 regardless if a member has exhausted their dental annual maximum.

Delta Dental has the largest nationwide network allowing member dependents access to dental care nationally. In addition, with Delta Dental, members will now have access to two enhanced benefits, Dental Carryover Maximum feature as well as the Oral Health Enhancement.

- **Enhanced Benefits:**
 - **Oral Health Enhancement** - Members who have been previously treated for periodontal (gum) disease will receive up to four dental cleanings and/or periodontal maintenance procedures. (please refer to detailed flyer for benefits)
 - **Carryover Max** – Allows members to carry up to 25 % of their unused annual maximum up to \$500. (please refer to detailed flyer for benefits)
- **Improved Rates – Equal-to-Better Guarantee**

Please be advised members will receive new dental ID cards in the mail the week of August 24th. Members will also be able to download their ID card through Delta Dental website or mobile app. (flyer on instructions attached).

We trust members will enjoy Delta Dental's enhanced benefits and the strength of the Delta Dental network.

Sincerely,



No Plan ID Card? No Problem!

You don't need a plan ID card to receive service from your dentist.

Just tell your dental office that you're covered by Delta Dental and provide your **name**, your **date of birth**, your **enrollee ID number**, and the **name of your employer**.

Do you have dependents on your plan? Tell them to provide your plan details.

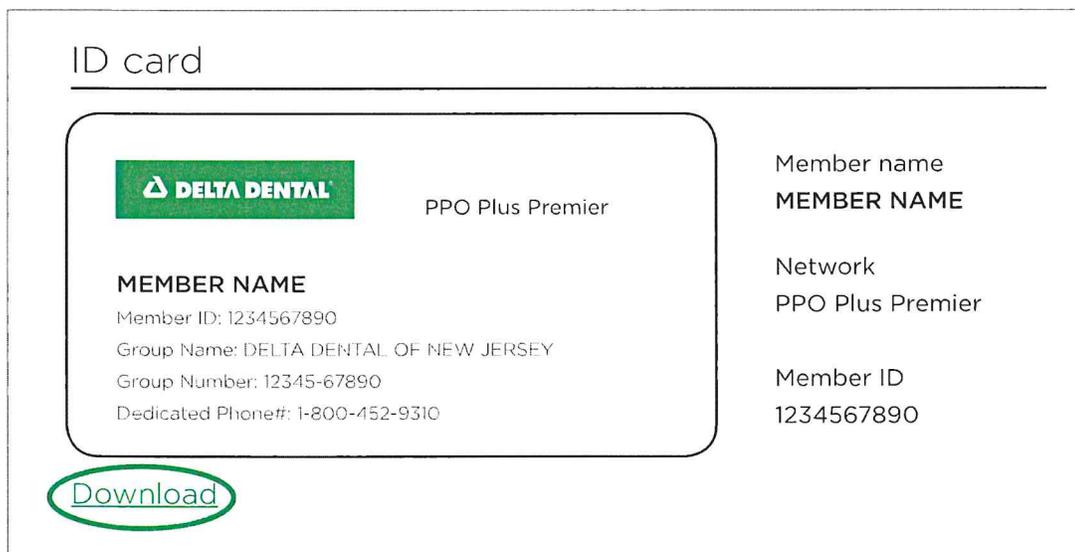
Want an ID Card anyway?

Print one from your computer:

- Go to **DeltaDentalNJ.com**
- Log in to MySmile® and download your ID card from your dashboard

Download our app:

- Search 'Delta Dental' in the App Store or Google Play
- Our App is provided by Delta Dental Plans Association



Thank you for contacting Delta Dental of New Jersey and Connecticut regarding your benefits online. The steps below will walk you through how to register for access to view your benefits and claim information, print your member identification card and more.

Subscriber/Member ID:

Registering Online:

1. Start by going to www.deltadentalnj.com
2. Check at the top of the page to ensure you are on the “Member” page.
3. Select on the “Sign In or Register” link. Select “Register Now”.



4. A New Patient Registration page will open.
5. Under “Account Type” select either “Subscriber” or “Dependent”
6. Under the “Subscriber Information” section, complete all fields.
 - a. SSN or Subscriber ID
 - b. First Name
 - c. Last Name
 - d. Valid Email Address (email address stored in our database)
 - e. Date of Birth
 - f. Phone number (optional)
7. If you selected to register as a dependent, you will now fill out the fields in the “Dependent Information” section.
8. On the next page, complete all fields.
 - a. Username
 - b. Password

The system will only accept specific special characters for your password. **Examples: @, #, \$, %, and !.** If it makes it easier, special characters are **not required** to create a password.
9. You will be asked to agree to our “Terms & Conditions”. Select “Agree” then click “Register”.
10. You will then receive a 6-digit verification code through the email provided in step 6. Within the same browser, please enter the verification code you received. **Note: The verification code will come from noreply@deltadentalnj.com and may filter into a junk or spam inbox.**